



## COMPLAINTS HANDLING DISCLOSURE

You should contact us immediately if you are dissatisfied with any aspect of the AIF management services provided to you by Chepstow Lane Capital LLP ("Chepstow").

Please write to:

**Raza Khan**  
Chepstow Lane Capital LLP  
20 North Audley Street  
London  
W1K 6WE  
+442030025981  
[raza@chepstowcap.com](mailto:raza@chepstowcap.com)

To assist, please provide us with the following:

- A description of your concern including the service the complaint relates to
- What you would like us to do to resolve the issue
- Your contact details
- Any other relevant information

We take every complaint seriously and your complaint will be handled in accordance with the relevant FCA rules, which may differ depending upon your status, although note that it is Chepstow's policy to aim to resolve every complaint fairly and in a timely manner. Chepstow has a written internal complaint handling policy, as required by the FCA Rules. You can obtain a copy of this on request, and in the event you should have cause for complaint about the AIF management services which Chepstow provides to you, a copy of the policy will be sent to you.

In the event we fail to resolve a complaint to your satisfaction, or if we fail to do so within eight weeks of receiving your complaint, you may also be entitled to refer your complaint to:

**The Financial Ombudsman Service**  
Exchange Tower  
Harbour Exchange Square  
London  
E14 9SR  
Telephone: 0800 023 4567  
or at [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk)